

A.W. LYMN

The Family Funeral Service

Staff Newsletter - August 2017

Staff Party 2017



Top row. Teresa receiving a gold watch for 25 years of service; Matthew with this years newly weds, Anne and Gary Cooke; Sarah and Martin Derbyshire

Second row. Jackie presenting AWL polo shirts to Beth and Ellie. Nigel with David Meek.

Third row. Chris and Teresa give rides on the quad. Nev celebrates being named 'Overall Best Practice of the Year Winner 20167'.

Fourth row. Oliver enjoys a cold drink and Zara gets a swing with Alanna

"Our family serving your family since 1907"

The 'Best Practice of the Month Award' nominations for August are:

Nigel Lymn Rose has nominated **Steve Upton** for his last minute help making a grave larger after it had been dug too short by the grave digger.

Ben Percival has nominated **Amy Hodkinson** - 'Not only is she working hard training Mary but she has also, in her own time, at home, written a 'manual' for Mary to refer to.'

Our first external entry is from **Jayne** who has nominated **Neville Carridice** 'He was such a gent and all round beautiful person, I was able to chat with him and we had a joke, he made me chuckle on such a sad

day. He was just a warm hearted man could have talked to him for hours'

And the winner is

****Steve****



Jonathan, Matthew and Ben attended the Service of Dedication for The Garden of Reflection and Memorial Stone at Portland College. Jonathan and Ben are pictured here with Graham Wood who organised the memorial stone.



Jackie and Mark Ridout attended a memorial service at Wilford Hill Cemetery for Frank Rene de Villio. Frank was imprisoned by the Nazis in Belsen when they invaded the Channel Islands. When the camp was liberated he came to live in Nottingham before dying here, aged 21, of tuberculosis.



Great reply from Beeston Ng9 magazine to our cars for sale tweet...



Buy two, His and Hearse



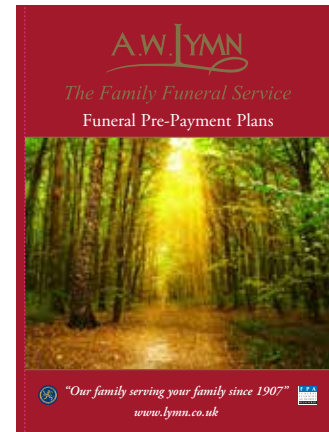
Mark Ridout presents trestles to Phil at St Paul's in Carlton.

Message from the Top

During July, for various reasons, we have been operating with three less staff than we would normally have been, and we have had a fairly busy month by the usual summer standards. It has been very clear to us that many staff have gone over and above to ensure that no client is left wanting, and people have put themselves under added pressure to get the job done. We are always appreciative of the work each of you do, but this month has felt different. We are already recruiting to replace the staff that have moved on, and have made one appointment to date. As is always the case when experienced staff leave, the short term pain is felt, but on this occasion in the mid to long term the clients, the firm, and all of us will be in a better position I am sure.



With the growth in Pre-Need, we have been requesting that Catherine Broome reduces her workload in terms of Senior Funeral Directing, to concentrate on the Pre-Need Sales and Management, over what is essentially our future business. From 5th August Catherine will step down from her role of SFD at Arnold, Aspley and Bulwell, but will remain in post at Hucknall. Mark Ridout will take on Arnold to form his 'East' Group, and Julia will look after Aspley and Bulwell to extend her 'Central' Area. Catherine's promotion to spend more time on the Pre-Need business marks the importance we place on her work, and the need to keep increasing the plan sales.



Our newest office at Littleover has already served ten families, and Angela is making a very positive impact on the local community there- we are sure we will see that office add to the success of the business in Derby. We have just received DVLA authorisation to use our newest Rolls-Royce Phantom based Hearse, 1 UXC, and the fleet of four of these vehicles represents a massive step forwards from the Silver Mists we have all been used to. All of these positive steps mark the constant improvements we strive for, and the ever increasing standards we set.



Finally, the garden party held at Nigel and Penny's home on Sunday 16th July was a great success. It was lovely to see so many of you there, and as the afternoon rolled on the sun shone even brighter. I am sure you all thoroughly enjoyed the food, and the beer, but most importantly the chance to see one another in a less formal and more relaxed environment.



Once again, our most sincere thanks to you all,

Matthew, Nigel, Jackie, and all the family.

Welcome to our new starters Beth Hand, Mary Haynes, Ben Russell, Steve Ryde, Ellie Saric and Rob Stevenson.



Beth is joining us as a trainee in September, but has been helping out at RHH during July. She has just finished her 'A' levels at Carlton Academy and currently lives with her mum near the Carlton office. She is due to move into the RHH flat in September.



Mary has joined the stone mason's as maternity cover for Amy. She has previously worked at the Post Office. Mary married Chris (from RHH) last August, lives in Whitemoor and has two grown up daughters.



Ben has returned to Nottingham as a casual driver after leaving us 18 months ago to emigrate to New Zealand.

Ben and his wife Kerrie have returned to Basford with their son Oliver.



Steve has joined us as a casual driver bearer in Derby, although he is spending a lot of time at RHH! 10 years ago he retired from the fire service where he was a watch manager. After emigrating to Canada, he has returned to West End and lives with Ann (also pictured).



Ellie has become a regular helper at RHH after a weeks worth of work experience. Ellie has just completed her GSCE'S at Ellis Guilford and planning on studying A levels in September. She will be helping Jane at Wollaton for the rest of the summer.



A belated welcome to Rob who started as a casual in Derby in October 2016.

He lives above the Littleover office with his partner Dean.



Three bus cortege at Bramcote Crematorium



Floral skateboard, made by Jo at City Flowers.

The A.W. LYMN Centenary Foundation

The A. W. Lymn Centenary Foundation was formed and is continually financed by the Company to mark its first 100 years of service. Its aim is to help those in the communities the Company serves.

Here are some letter of thanks, received over the past three months



This framed neckerchief was given as a thank you from the 88th Nottingham Scouts.

Pictured here with trustees John, Jackie, Anna and Nigel



Dear Chloe,

On behalf of all at Rainbows I would like to thank you for your generous donation of £360 to purchase new towels for the hospice.

It is only through donations like yours that we are able to provide support and help for the babies, children and young people who turn to us for professional, sympathetic and mindful care at Rainbows. However we are not just about the medical care that our children and young people need. We are a special place for all of our families to spend time together and enjoy moments that simply couldn't happen anywhere else. Thank you for helping us to bring such moments to life.

Once again I would like to thank you for the help and support that you have given to me and to Rainbows in my time at the hospice. It has been a pleasure to work with you. Although I am leaving Rainbows I will still be here and I know that you will continue to help the hospice. My colleague Helen Graham is looking forward to working with you in the future. Her contact details are helen.graham@rainbows.co.uk, telephone number 01509 638027.

With kind regards
Yours sincerely,



Head Teacher : Mrs Emma Thome
Hungerhill Road, St Ann's, Nottingham NG3 3PQ
Telephone: 0115 915 5808
Fax: 0115 915 5809
admin@stannswellacademy.co.uk

Dear Mr Rose,

RE: DONATION FOR OUR SCHOOL SUMMER FAIR

Thank you for your letter dated 26th May, 2017 and for the donation of £50.00 to be used in our Summer Fair. This will be used as 1st prize in the school raffle.

ST MARY'S CAR COLSTON ORGAN FUND

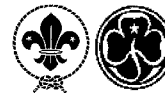
Thank you for your letter of 28th February ; this letter is to acknowledge and thank the AW Lymn Centenary Foundation very much for your generous donation of £250 to the St Mary's Car Colston Organ Fund. It is very much appreciated by the Friends of St Mary's and an important step in helping us meet our Target for the organ restoration.

The Wordsworth and Maskell organ at St Mary's was built in 1875 and has been an integral part of the Church since 1937, when it was acquired from the neighbouring parish of East Bridgford. The restoration is being carried out by Aistrup & Hind of Lincoln and is near complete; it is hoped it will be ready for Easter, and then will provide joy for many years to come.

Many thanks for your kind donation to the East Bridgford Cricket Club.

I am sure that with yours and others help we will be able to balance our budget after two very difficult years.

Thank you for your foundations interest in the local community.



- 7 APR 2017

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Calverton Scouts and Guides Supporters' Association

CALVERTON VILLAGE GET TOGETHER ORGANISING TEAM 2017

Dear Mr. Lymn Rose,

Thank you very much for donating the sum of £50.00 from the A.W. Lymn Centenary Foundation towards this year's Village Get Together which takes place on Sunday 21st May 2017. Thank you also for your good wishes for an enjoyable day.

The Village Get Together is a very important part of Calverton village life and this event enables the village to come together and gave an opportunity for local organisations and charities to raise money for their causes and, of course, the scouting movement within the village.



Anyone wishing to make an application for funding can do so in writing giving a brief description of what is required, who is to be helped and why it is thought that the Foundation should assist. Applications should be sent to The A. W. Lymn Centenary Foundation, Robin Hood House, Robin Hood Street, Nottingham, NG3 1GF or centenaryfoundation@lymn.co.uk .

Trustees: Jonathan William Baker, Anna Cecilia Burrows, John Stanley Bennington Hayes, Jackie Lymn Rose, Nigel Lymn Rose.

Registered Charity Number: 1124161

"Our family serving your family since 1907"

www.lymn.co.uk